ELD/HOS FAQ

Questions about our ELD option, ELD Complete? Check out the below.

Frequently Asked Questions

Question	Answer
What is ELD?	Electronic Logging Device. A federal mandate for drivers to log their hours with a compliant device.
What is HOS?	Hours of Service. ELD tracks HOS for compliance.
What is DVIR?	Driver Vehicle Inspection Report. The driver is required to check the vehicle for defects. This can be required by the fleet even if federally exempt.
What is ELD Complete?	ELD Complete is a hardwired, connected solution. As a complete product, this solution includes add-on features such as DVIR Only, Automated IFTA Reporting, and DOT Employee Compliance.
Which hardware devices support the ELD Complete solution?	The GPSI-5000 and the ELD-2000D are devices that currently support ELD Complete, connecting and communicating with the tablet via a tethered cable.
What software/customer support is available with ELD Complete?	ELD Complete is supported by ATS Total ELD. ELD Complete's vendor team (ATS Total ELD) manages all support calls and all customer onboarding/training.
Is BYOD supported?	Yes, the ELD Complete solution supports BYOD.
Should I be concerned about Bluetooth functionality?	The telematics hardware we provide today has proven to be quite reliable in terms of supporting Bluetooth connectivity. That said, generally any non-physical connection is less reliable than hardwired.
What is best practice for identifying asset IDs when utilizing BYOD/BLE connectivity?	We recommend that fleets keep a sticker, or some other easy to access/read document, in the vehicle identifying the serial number of the GPS device installed, as that will be the identifier for the driver when signing into the application and assigning themselves to the necessary vehicle.