

Adding, Editing, or Deleting a Service Log

Link: <https://help.responsiblefleet.com/docs/vehicle-card-vehicle-maintenance/adding-editing-or-deleting-a-service-log/> Last Updated: July 28th, 2022

You can view, add, edit, and delete service logs from the Vehicle Card on the Map page. Additionally, from the Maintenance tab of the Vehicle Card, you can export the Service History List.

Adding a Service Log

For each log, enter the odometer and/or runtime (hrs) engine hours at the point of service and the associated cost, date, and service notes.

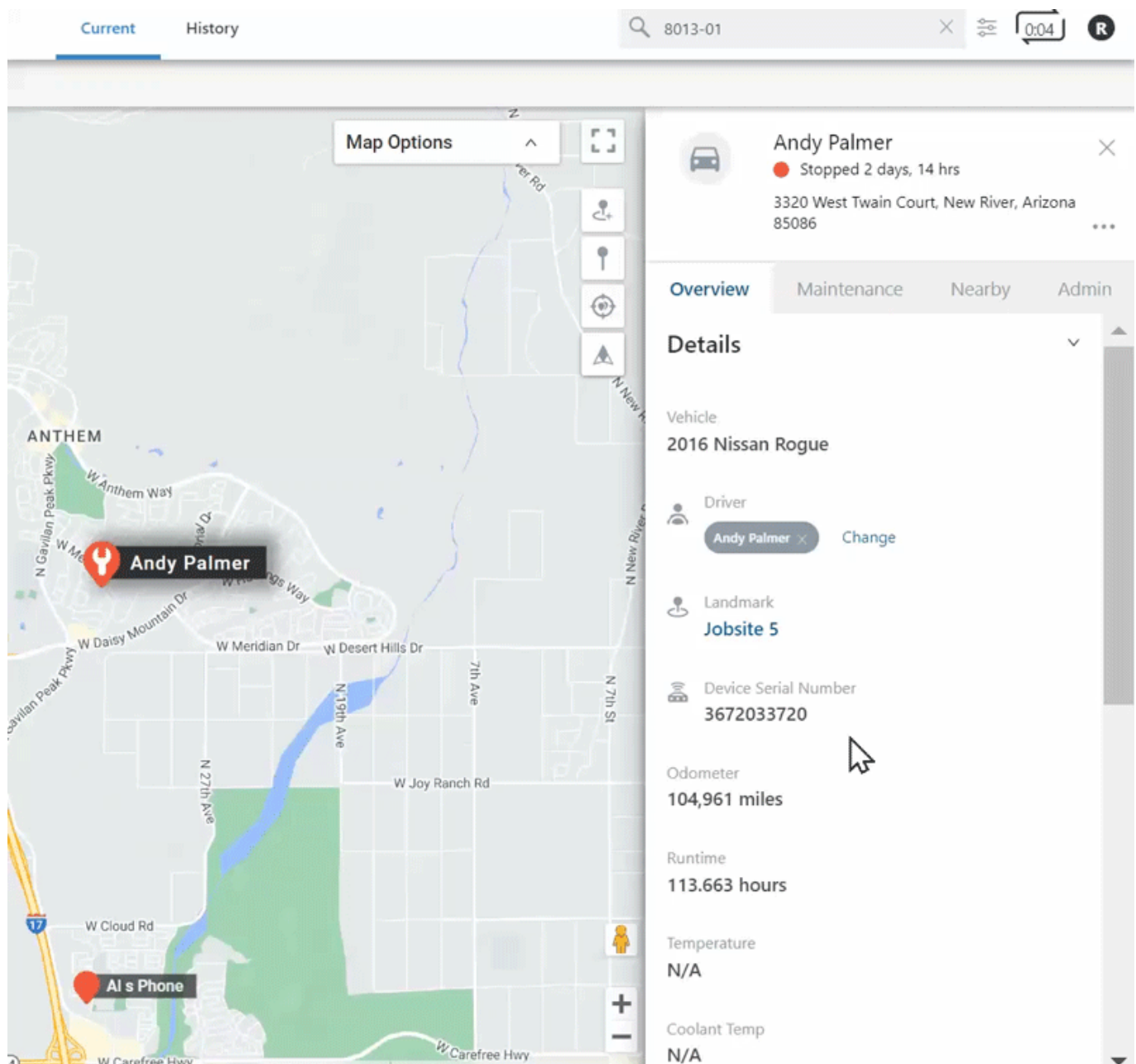


Note. You can also update an existing Maintenance Reminder when creating a service log.

► How to add a service log entry:

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The screenshot displays the Responsible Fleet software interface. At the top, there are tabs for 'Current' and 'History'. A search bar contains the text '8013-01'. Below the search bar is a map of an area in Anthem, Arizona, with a red pin labeled 'Andy Palmer' and another red pin labeled 'AI's Phone'. To the right of the map is a sidebar with a vehicle card for 'Andy Palmer', showing a red dot and the text 'Stopped 2 days, 14 hrs' and '3320 West Twain Court, New River, Arizona 85086'. Below the vehicle card are tabs for 'Overview', 'Maintenance', 'Nearby', and 'Admin'. The 'Overview' tab is selected, showing details for the vehicle '2016 Nissan Rogue'. The details include: Driver (Andy Palmer), Landmark (Jobsite 5), Device Serial Number (3672033720), Odometer (104,961 miles), Runtime (113.663 hours), Temperature (N/A), and Coolant Temp (N/A).

1. From the Vehicle Card, click the **Maintenance** tab and then click "Service Logs".

2. Click the plus (+) icon.

The Service Log form appears.

3. Complete the forms by entering the following in their respective fields:

- Odometer
- Runtime (hrs)
- Service Cost (in dollars)

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- Service Date
- Service Notes
- Optional: If you'd like to update an existing Maintenance Reminder, use the drop-down under "Update Maintenance Reminder" to select the reminder you would like to update.

4. Click **Submit**.

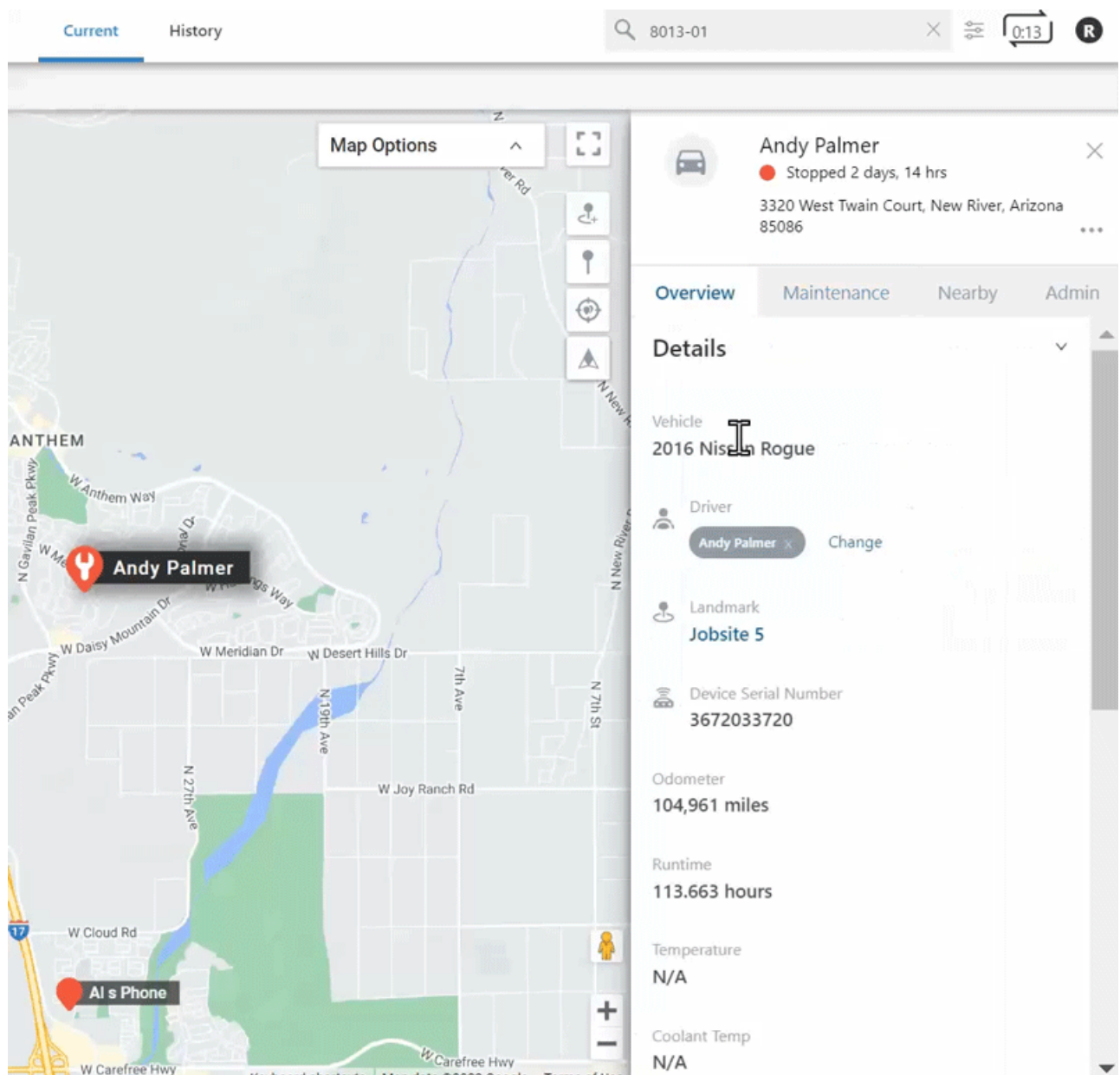
The log is added to the Service Logs List on the Maintenance tab and a pop-up appears confirming the maintenance reminder was successfully added.

Editing a Service Log Entry

▶ How to edit a service log entry:

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1. From the Vehicle Card, click the Maintenance tab, click "Service Logs".
2. Locate the service log entry you would like to edit using the search field or by scrolling through the service log list.
3. Click the name of the service log entry.
4. Click **Edit**.

The Service Log Edit Form appears.

5. Make your edits and click **Submit**.

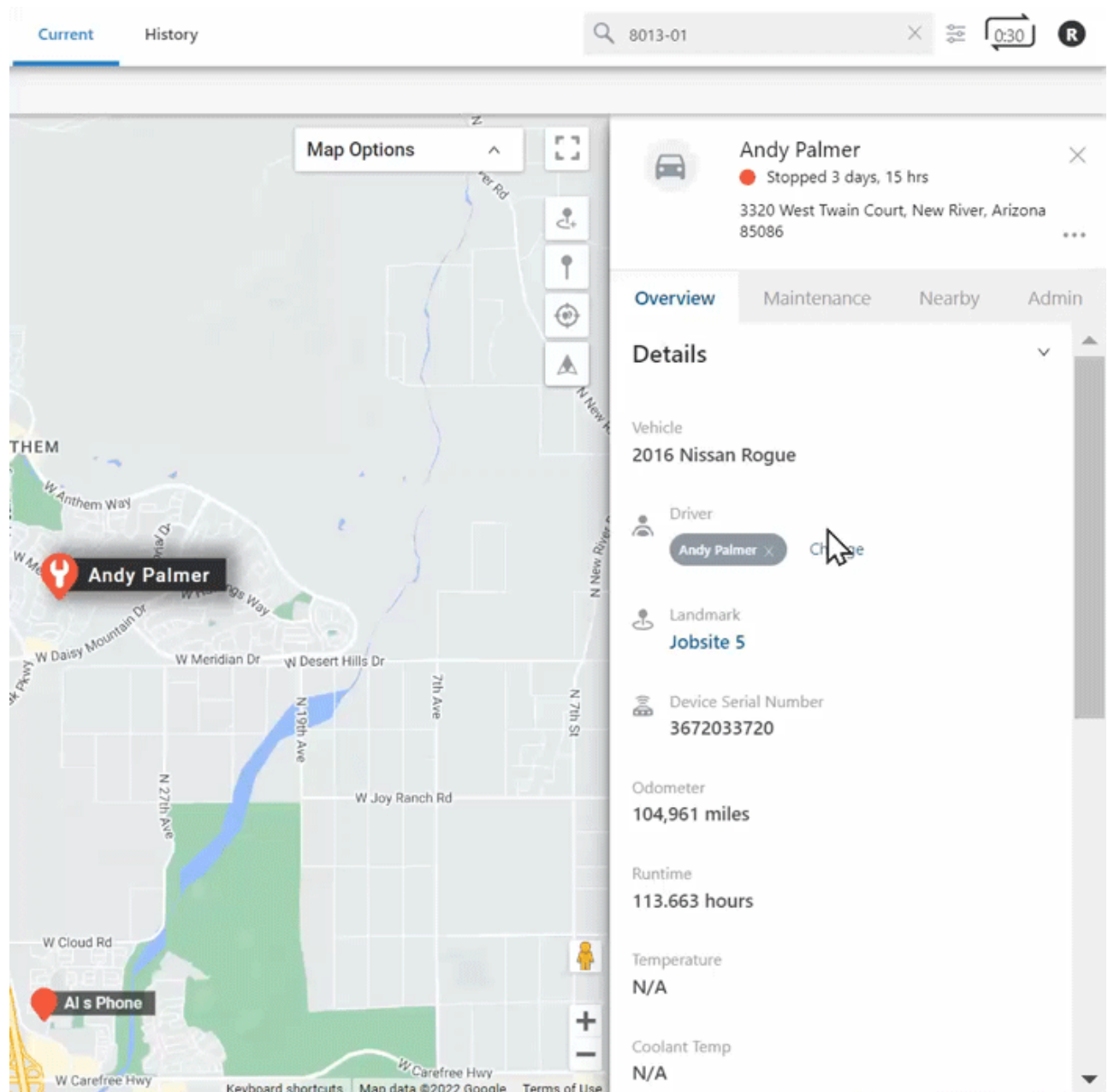
A pop-up confirming the edit was successfully saved appears.

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Deleting a Service Log Entry

► How to delete a service log entry:



1. From the Vehicle Card, click the Maintenance tab, click "Service Logs".
2. Locate the service log entry you would like to delete using the search field or by scrolling through the service log list.
3. Click the name of the service log entry.
4. Click **Edit**.

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The Service Log Edit Form appears.

5. Scroll to the bottom of the form and click **Delete**.

A Delete Service Log pop-up appears asking: "Are you sure you want to delete Service Log "[name of service]" ?."

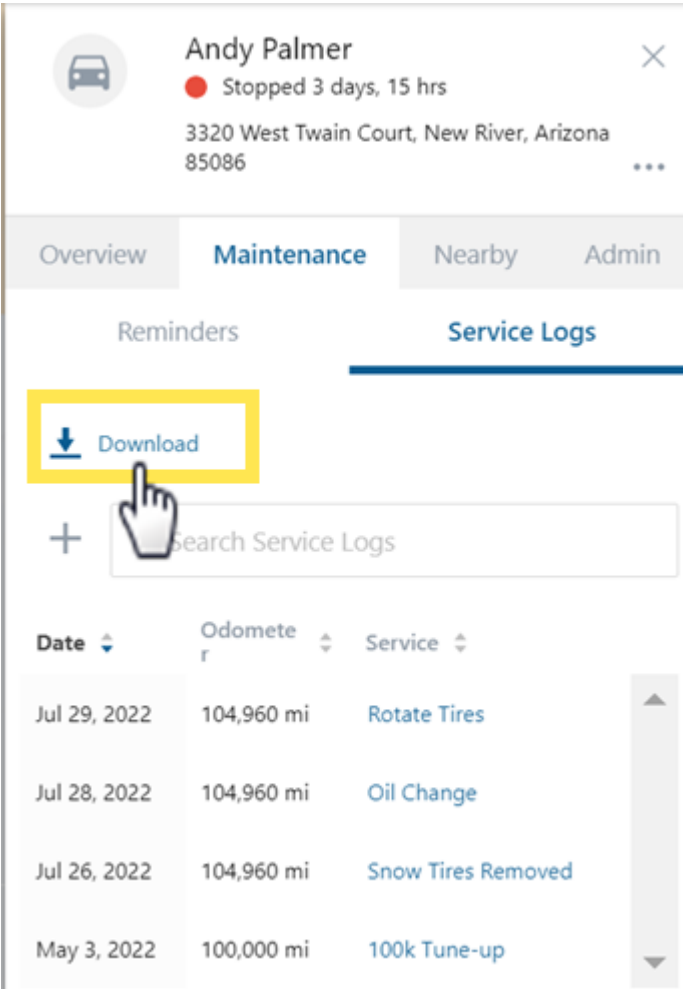
6. Click **Yes, Delete** to delete the service log or **No, Cancel** to exit the form.

A pop-up confirming the log was successfully deleted appears.

Exporting a Service History List

The Service History List for service logs shows the vehicle label, VIN, Performed at Miles, Performed at Hours, Service Cost, Service Date, and Service Notes. This list can be downloaded from the Maintenance tab of the Vehicle card in .xls format.

► How to export a service history list:



The screenshot shows a vehicle card for "Andy Palmer" with a red dot indicating it is stopped for 3 days and 15 hours. The address is 3320 West Twain Court, New River, Arizona 85086. The card has four tabs: Overview, Maintenance (selected), Nearby, and Admin. Under the Maintenance tab, there are two sections: Reminders and Service Logs. The Service Logs section is active, showing a list of service logs. A yellow box highlights the "Download" button (with a download icon) in the top left corner of the Service Logs section. A hand cursor is pointing at the "Download" button. Below the download button is a search bar labeled "Search Service Logs". The service logs table has columns for Date, Odometer, and Service. The table contains four rows of data:

Date	Odometer	Service
Jul 29, 2022	104,960 mi	Rotate Tires
Jul 28, 2022	104,960 mi	Oil Change
Jul 26, 2022	104,960 mi	Snow Tires Removed
May 3, 2022	100,000 mi	100k Tune-up

1. From the Vehicle Card, click the Maintenance tab, click "Service Logs".

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2. Click **Download**.

The Service History List downloads as a .xls file to your desktop.



Note. You can also run and/or schedule a **Service History report** to view aggregate fleet maintenance data. This report can be filtered by vehicle group or hierarchy (Enterprise only) and time frame (Today, Yesterday, Week to date, Month to date, Last 7 days, Last 30 days, Custom).