

Customers with Epicor have an on-premise server BisTrack implementation. With our integration, their server's address is configured as a destination for location alerts from our Portal. This custom set up needs to be done once before they start pushing alerts to their BisTrack server.

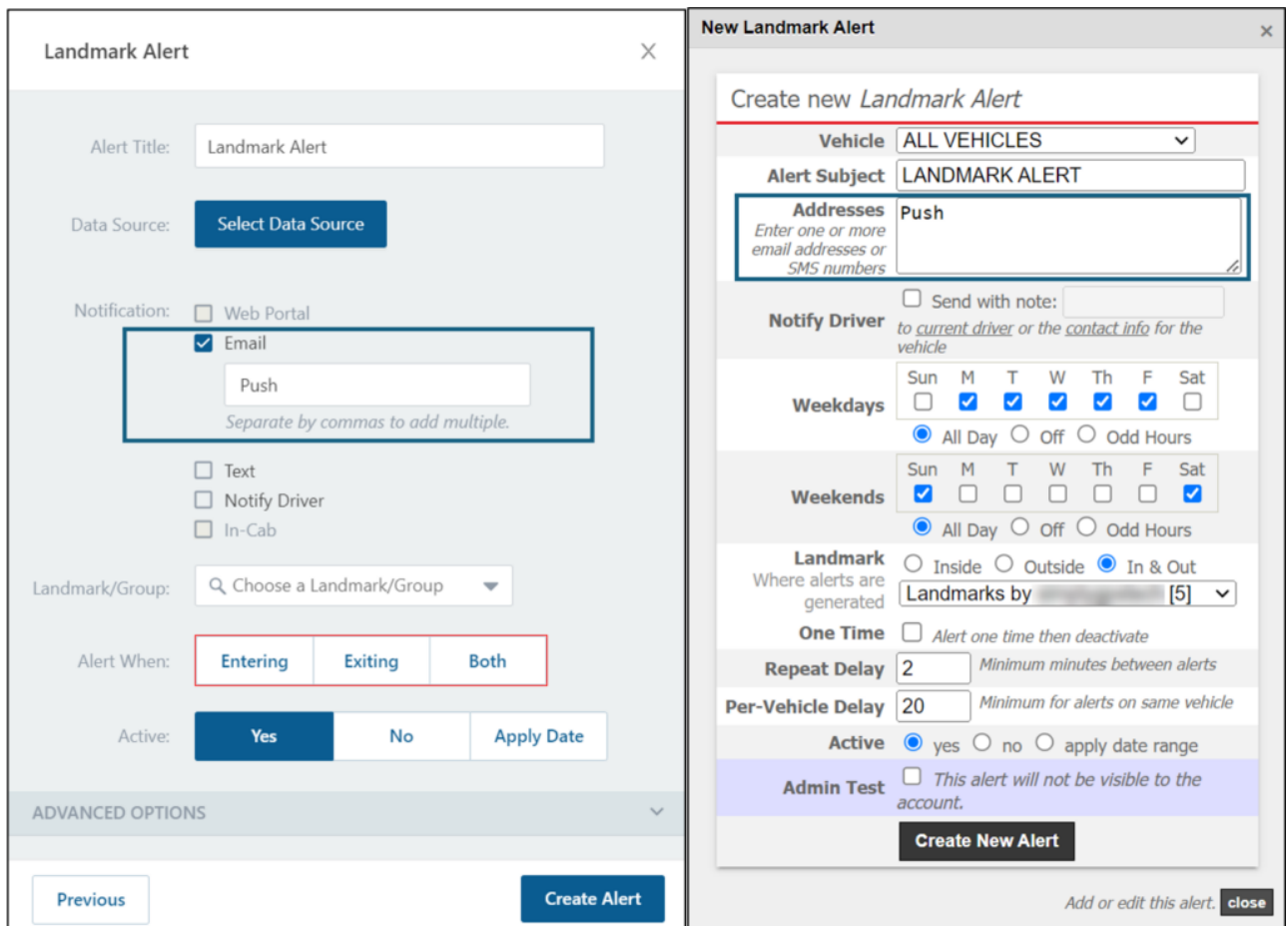
► How to set up EPICOR integration:

1. Customer sends a request to their Epicor account representative for: "Geo-Fence push notifications be enabled".
2. Epicor reaches out to our Product team directly with the details we need for the integration.
3. Our Dev team completes required tasks and confirms the setup directly with Epicor.



Note. Typically this takes 1-2 days from when Epicor makes the request.

4. Customer configures landmark alerts in the Portal. Enter the word "PUSH" in the Email Notification field (addresses field in Classic) for each alert for vehicles and landmark groups they wish to report to EPICOR.



The image displays two side-by-side screenshots of the EPICOR/BisTrack integration setup interface.

Left Screenshot: Landmark Alert

- Alert Title:** Landmark Alert
- Data Source:** Select Data Source
- Notification:**
 - ☐ Web Portal
 - ☒ Email (Push)
 - ☐ Text
 - ☐ Notify Driver
 - ☐ In-Cab
- Landmark/Group:** Choose a Landmark/Group
- Alert When:** Entering, Exiting, Both
- Active:** Yes, No, Apply Date
- ADVANCED OPTIONS:** (Collapsed)
- Buttons:** Previous, Create Alert

Right Screenshot: New Landmark Alert

- Create new Landmark Alert**
- Vehicle:** ALL VEHICLES
- Alert Subject:** LANDMARK ALERT
- Addresses:** Push
- Notify Driver:** Send with note: (to current driver or the contact info for the vehicle)
- Weekdays:** Sun, M, T, W, Th, F, Sat (All Day, Off, Odd Hours)
- Weekends:** Sun, M, T, W, Th, F, Sat (All Day, Off, Odd Hours)
- Landmark:** Where alerts are generated (Inside, Outside, In & Out)
- One Time:** Alert one time then deactivate
- Repeat Delay:** 2 (Minimum minutes between alerts)
- Per-Vehicle Delay:** 20 (Minimum for alerts on same vehicle)
- Active:** yes, no, apply date range
- Admin Test:** This alert will not be visible to the account.
- Buttons:** Create New Alert, Add or edit this alert, close

The integration is complete. As alerts are generated in our Portal, the configured alerts will be sent directly to the customer's Epicor BisTrack server.