

You can edit vehicle details or transfer a device to a different vehicle.

Edit Vehicle Details

When you register a new vehicle, basic vehicle information is required. After registration, you can edit any of the **basic vehicle information**, as well as additional settings. You cannot, however, edit the serial number. See transferring a device (below) to move a device to another vehicle.

► To edit a vehicle:

1. From the map, Search Results tab, or Vehicles tab, click the vehicle that you want to edit.
2. From the Vehicle Card, click **Edit**.
3. The following additional fields are available to modify:

| Field Name | Description |
|------------------|---|
| Runtime | The number of engine hours. |
| Phone Number | The phone number used to contact the vehicle / driver. (Used with alerts and messaging.) |
| Email | The email address used to contact the vehicle / driver. (Used with alerts and messaging.) |
| Alert Preference | Select the preferred method(s) of communication for the vehicle. |

1. Click **Save**.

Transfer a Device

If you need to transfer a device from one vehicle to another, the existing registration (associated with the old VIN) will be deleted.

► To transfer a device:

1. From the menu, click **More**.
2. Click **Transfer Device**.
3. In the Serial Number drop-down, choose the device you want to transfer.
4. Enter the remaining fields for the new vehicle to which you are transferring the device.
5. Click **Save**.

You can edit vehicle details, transfer a device to a different vehicle, or request deactivation.

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Request Deactivation for a Device

Technical Support can deactivate a device remotely. Deactivation requests are processed at the end of the month.

► To deactivate a device:

1. From the menu, click **More**.
2. Click **Request Deactivation**.
3. Select the vehicle(s) to include in the request, and click **Next**.
4. Enter a reason for the deactivation, and click **Save**.

A copy of the deactivation request will be sent to the email address on file for your account. You cannot modify the deactivation request in the web interface once the request has been made. If you need to make changes, please contact [Support](#).

The Manage Vehicles page provides a comprehensive view of the information for a specific vehicle and allows you to add and edit additional vehicle information beyond what you entered during the [vehicle registration](#) process. You can also update vehicle settings by way of spreadsheet import.

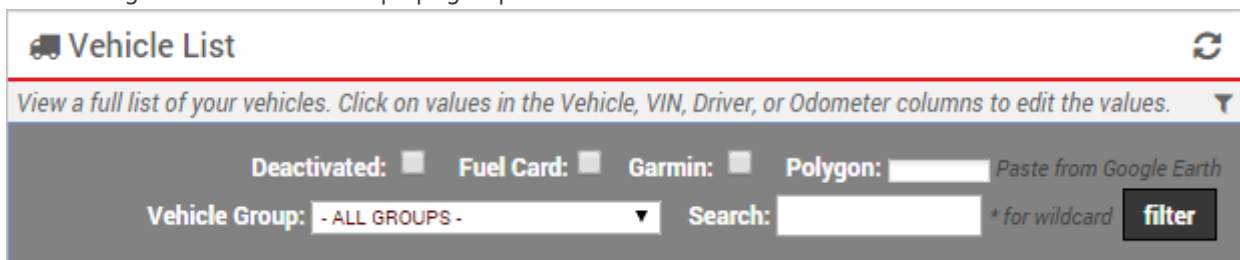
Filter the Vehicle List

If your vehicle list is long, you can use filter options to isolate a subset of vehicles.

► To filter the vehicle list:

1. From the portal, hover over the **Account** menu, click **Manage Vehicles**, and click **Open**.

The Manage Vehicles and Groups page opens in a new browser tab.



The screenshot shows the 'Vehicle List' header with a refresh icon. Below it is a descriptive text: 'View a full list of your vehicles. Click on values in the Vehicle, VIN, Driver, or Odometer columns to edit the values.' The filter section includes checkboxes for 'Deactivated', 'Fuel Card', and 'Garmin', followed by a 'Polygon' input field with a 'Paste from Google Earth' link. Below these is a 'Vehicle Group' dropdown menu currently set to '- ALL GROUPS -', a 'Search' input field with a '* for wildcard' hint, and a 'filter' button.

1. Choose from the following filter options:
 - **Deactivated:** Vehicles that have been marked as inactive.
 - **Fuel Card:** Vehicles that have a fuel card assigned.
 - **Garmin:** Vehicles that are equipped with a Garmin device.
 - **Polygon:** Paste the KML from [Google Earth](#) to isolate vehicles with locations inside of a particular

geographic region.

- **Vehicle Group:** Vehicles that belong to a particular **vehicle group**.
- **Search:** Vehicles that match a description. Use * as a wild card before or after a string of characters.
- **Show All** Select the check box to show all vehicle records on a single page (may take more time to load).

2. Click **Filter**.

The vehicle list shows only the vehicles that match your filter criteria.


Edit Vehicle Details

The vehicle information reflects the values you entered during **registration**. Additional fields that were not available on the registration form include: **Fuel Type**, **Fuel Capacity**, and **Hide Location**.







► To edit vehicle details:

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The Manage Vehicles and Groups page opens in a new browser tab.



**Tip!** You can also export vehicle information from the bottom of this page or update vehicle details in a batch process using **spreadsheet import**.



1. Locate the vehicle you want to modify, and click **Edit** ()

| Vehicle List | | | | | |
|---|----------------|----------|-----------------|--|---|
| View a full list of your vehicles. Click on values in the Vehicle, VIN, Driver, or Odometer columns to edit the values. | | | | | |
| Vehicle | VIN | Serial # | Driver | Reported | Odometer |
| 31 FLATBED | 1HTSCABM9VH450 | 433109 | FREG, RYAN 600 | 4 days ago  | 230,156 mi.   |
| 42 FLATBED | 1HTSCABMXYH217 | 433109 | VANS, BRIAN 210 | 4 days ago  | 146,303 mi.   |

OR



If you are making a change to the VIN or Vehicle Label, you can click on the vehicle label or VIN you would like to change from the Vehicle List then enter your change and click **ok** (You are not required to complete the following steps if you are changing the VIN or Vehicle Label this way).


8005-Volt2  



 




4642068939

not set

 2 grp 

 0 node


 Nov 14 

19 mi.   

The Edit Vehicle Details page appears.

Editing a Vehicle

Link: <https://help.responsiblefleet.com/docs/about-vehicles/editing-a-vehicle/> Last Updated: February 7th, 2019



The screenshot displays the 'Editing a Vehicle' interface with several sections:

- Device Info:** Vehicle: 8000, Device Type: PNP-3100VB, Serial Number, Part Number: LMU30C5VBZ3-GPS01, Registered: Apr 5, 2017, First Reported: May 4, 2017 (4 weeks).
- Vehicle Location:** Map showing location at N Scottsdale Rd, Scottsdale, AZ 85255 5/16/17 8:07.
- Edit Vehicle Details:** Set details about this vehicle. Fields include Vehicle: 8000, VIN, License Number, License State: Arizona, Country: United States, Year: 2013, Make: Hyundai, Model: Elantra, Color: Black, Engine Size (L): 1.8, Fuel Type: Unleaded, Fuel Capacity, Fuel Location, ELD, and ADMIN OPTIONS. A 'Submit Changes' button is at the bottom.
- Vehicle Group Membership:** Vehicle groups to which this vehicle belongs. Users: 71 users.
- Hierarchy Membership:** Hierarchy trees and nodes which contain this vehicle. NO HIERARCHY ASSIGNED.
- Driver History:** Assignments of different drivers to this vehicle. NO DRIVERS ASSIGNED.
- Switch Inputs:** Inputs assigned to this vehicle. NO SWITCH INPUTS.
- Diagnostic Data:** Most recent diagnostic data for this vehicle. Table with columns: Code, Value, First, Last.
- Run Time Adjustment:** This unit tracks active-time to measure vehicle run time. Enter a new Run Time (lifetime) to establish an adjustment baseline for this value. Device Run Time: 13.8 hours, Run Time (lifetime): 13.8 hours. Submit Change.
- Vehicle Recall Data:** Issued recalls for this vehicle. Filter by Dismissed, Repaired, or filter. Table with columns: Component, Date, Con/Rem/Sum, Actions.
- Known Odometer Waypoints:** Increase the accuracy of your odometer readings by entering the known odometer at a specific point in time. This should be done at least quarterly. New Date: 5/16/2017 9:57 AM, Odometer: 77417.3. Save Waypoint.
- Odometer History:** Interactive chart showing odometer changes in the last four months. All History, Show Base, Old Odometer, Waypoint Notes. Chart shows Odometer 77,417.3 | May 16, 2017.



Tip! If you want to quickly switch to another vehicle from this page, use the **Vehicle** drop-down.

1. From the Edit Vehicle Details grid, add or edit **information**.
2. When finished modifying vehicle details, click **Submit Changes**.

Editing Vehicle Recall Data

The Vehicle Recall Data section shows issued recalls for the selected vehicle. You may filter this list by Dismissed or Repaired status by using the corresponding checkboxes. You may also collapse the filter function by clicking on **filter**.

► How to edit the Vehicle Recall Data list:

1. Under the Actions column, click on the ellipses button corresponding to the recall component you would like to edit.

A pop-up appears with the available edits (Dismiss and Mark as Repaired).

Vehicle Recall Data

Issued recalls for this vehicle. filter

Dismissed: ☐ Repaired: ☐ filter

| Component | Date | Con/Rem/Sum | Actions |
|------------------|------------|-------------|-----------------------------|
| ENGINE AND EN... | 2007-11-13 | Con/Rem/Sum | ... |
| EXTERIOR LIGH... | 2007-10-24 | Con/Rem/Sum | Dismiss Mark as Repaired |
| ENGINE AND EN... | 2006-06-20 | Con/Rem/Sum | ... |
| SUSPENSION:R... | 2006-02-12 | Con/Rem/Sum | ... |

2. Click on the applicable edit option.

The edit is made and the component is automatically removed from the visible list of issued recalls.

Vehicle Recall Data

Issued recalls for this vehicle. filter


Dismissed: ☐ Repaired: ☐ filter

| Component | Date | Con/Rem/Sum | Actions |
|------------------|------------|-------------|---------|
| EXTERIOR LIGH... | 2007-10-24 | Con/Rem/Sum | ... |
| ENGINE AND EN... | 2006-06-20 | Con/Rem/Sum | ... |
| SUSPENSION:R... | 2006-02-12 | Con/Rem/Sum | ... |

3. To see edited issued recalls, click the checkboxes next to **filter** and click **filter**.

Edited recalls for the vehicle appear.

| Vehicle Recall Data | | | |
|---|------------|-------------|---------|
| Issued recalls for this vehicle. filter | | | |
| Dismissed: <input checked="" type="checkbox"/> Repaired: <input type="checkbox"/> filter | | | |
| Component | Date | Con/Rem/Sum | Actions |
| DISMISSED ENG... | 2007-11-13 | Con/Rem/Sum | ... |
| EXTERIOR LIGH... | 2007-10-24 | Con/Rem/Sum | ... |
| ENGINE AND EN... | 2006-06-20 | Con/Rem/Sum | ... |
| SUSPENSION:R... | 2006-02-12 | Con/Rem/Sum | ... |

**Note.** Any edits made to recalls issued for the selected vehicle on the Edit Vehicle Details page are reflected in subsequent reports.

Vehicle Recall Report »


Selected Vehicle: CDcar

| Vehicle | Current Location | Year | Make | Model | Recall Component | Status | Consequence/Remedy/Summary |
|---------|---------------------------------------|------|--------|--------|------------------------------|-----------|--|
| CDcar | 19074 N Scottsdale Rd, Scottsdale, AZ | 2006 | Nissan | Altima | ENGINE AND ENGINE COOLING | Active | Consequence ↗ Remedy ↗ Summary ↗ |
| | | 2006 | Nissan | Altima | ENGINE AND ENGINE COOLING | Dismissed | Consequence ↗ Remedy ↗ Summary ↗ |
| | | 2006 | Nissan | Altima | EXTERIOR LIGHTING HEADLIGHTS | Active | Consequence ↗ Remedy ↗ Summary ↗ |
| | | 2006 | Nissan | Altima | SUSPENSION REAR | Active | Consequence ↗ Remedy ↗ Summary ↗ |

Editing a Vehicle Label with an Attached Logging Device

If you have provisioned a tablet in a vehicle and you make a change to the vehicle label by following the instructions provided above, you are required to **reprovision** the tablet. A warning icon (Vehicle List) or message (Edit Vehicle Details) as described below appears to notify you that the tablet must be **reprovisioned**.

Vehicle List Warning:

- From the Vehicle List, a red warning icon () appears in the Vehicle List window (next to the newly edited vehicle label) indicating that the tablet must be **reprovisioned**.
- If the icon is grey, the tablet has been successfully provisioned.

Vehicle List

View a full list of your vehicles. Click on values in the Vehicle, VIN, Driver, or Odometer columns to edit the values.

Deactivated:

Fuel Card:

Garmin:

ELD:

Polygon:

Paste from Google Earth

Vehicle Group/Hierarchy:

- ALL GROUPS -

Search:

* for wildcard

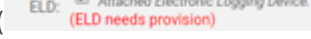
filter

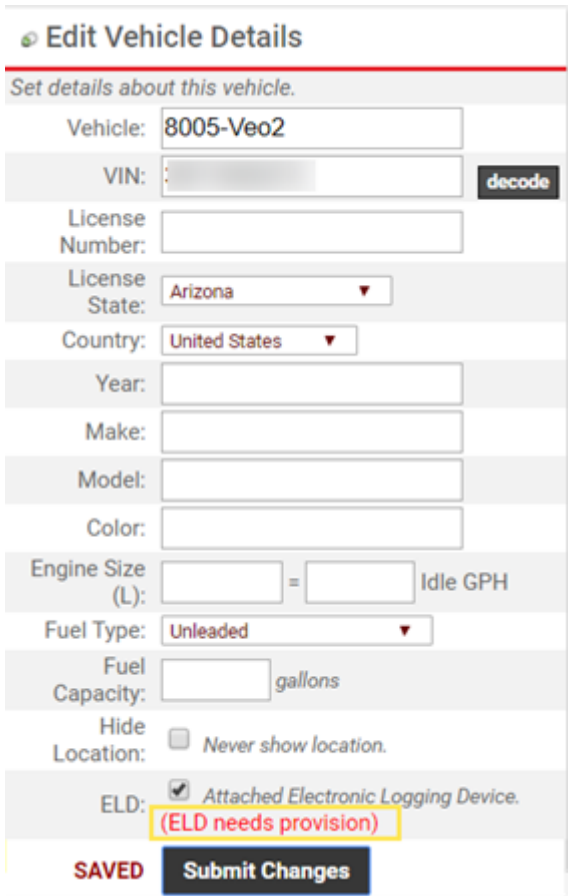
Page: 1-25 / 26-50 / 51-75 / 76-100 / 101-125 / 126-150 / 151-152

Show All 152:

| Vehicle | VIN | Serial # | Driver | Groups | Hierarchy | Reported | Odometer |
|--|-----|----------|---------|--|---|---|--|
| <div><div></div><div>8005-Veo</div></div> | | 367 | not set | <div><div></div><div>4 grp</div></div> | <div><div></div><div>7 node</div></div> | <div><div></div><div>Nov 30</div><div>C</div></div> | 2,315,717 mi. <div><div></div><div></div><div></div></div> |
| <div><div></div><div>8005-Veo2</div></div> | | 367 | not set | <div><div></div><div>2 grp</div></div> | <div><div></div><div>0 node</div></div> | <div><div></div><div>Nov 30</div><div>C</div></div> | 8 mi. <div><div></div><div></div><div></div></div> |

Edit Vehicle Details Warning:

- From the Edit Vehicle Details page, a warning message () appears in the Edit Vehicle Details window (next to ELD) once you have clicked **Submit Changes** and saved the edited vehicle label.



More reference materials:

- Need to correct vehicle info? Check out [Transferring or Deactivating a Device](#).