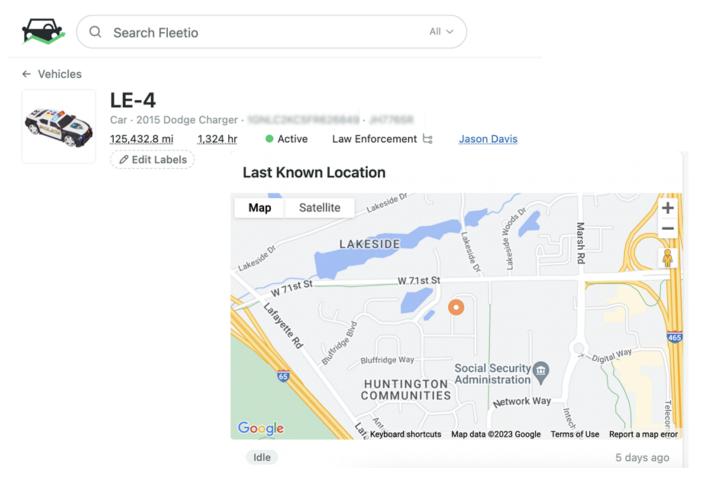
About the Fleetio Integration



Link: https://help.responsiblefleet.com/docs/about-the-fleetio-integration/ Last Updated: April 17th, 2023

The Fleetio integration pushes your DTC, odometer/runtime, secondary meter, and vehicle location data from Responsible Fleet to Fleetio. This integration automatically captures telematics data, making it easier to keep up with preventive maintenance and respond quickly to vehicle issues from Fleetio.



Integration Benefits

- Manage preventive maintenance and diagnostics trouble codes within Fleetio from the Responsible Fleet integration
- Automatically view odometer readings and secondary meter runtime data for any vehicle with an additional meter within Fleetio



• View asset location, driving status, and more in the vehicle profile screen

Configuring the Integration



Note. The below instructions are for Enterprise customers only. Standard customers must contact

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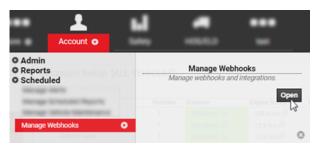
their Account Managers to configure this integration.

Use the below instructions to set up the Fleetio integration.



Note. Before starting, ensure the vehicles' VINs in the GPS portal matches the VINs in the Fleetio system. Additionally, you must generate a new API token from the Fleetio system (from the Fleetio main menu > API Keys).

1. From the Classic Portal, click the **Account** menu, click **Manage Webhooks**, and click **Open**.



The Webhook Manager opens in a new browser tab.

2. Under Available Integrations, click the green plus sign (★) next to **Fleetio**.

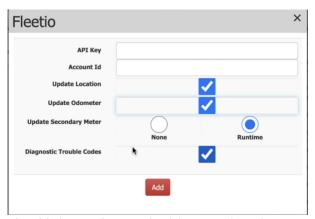
The Fleetio integration window appears.

- 3. Enter the required properties for the integration:
 - API Key: Enter API key provided by Fleetio.
 - Account Id: Enter Account Id provided by Fleetio.
 - **Update Location:** Select the box to integrate location updates (optional).
 - **Update Odometer:** Select the box to integrate odometer updates (optional).
 - **Update Secondary Meter:** Select the Runtime option to integrate secondary meter updates (optional).
 - **Diagnostic Trouble Codes:** Select the box to integrate DTCs (optional).
- 4. Click Add.

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The third party integration(s) are assigned an ID and appears in the 3rd Party Integrations grid. There will be a separate ID for each integration type (e.g., Fleetio Odometer, Fleetio DTC, etc.). Additional information is provided for Status and Queue Depth. An option to delete the integration(s) is also available.

