

Hierarchies are designed for organizations with 100+ vehicles (**Enterprise** feature). Hierarchies allow you to organize your fleet using multiple branches based on function, organizational structure, geographic region, or other customer-defined methodology. This level of organization through hierarchies provides the following benefits:

- **Scalable Administration** – Segment your account by different divisions within the organization.
- **Permission-Based User Access** – Allow division managers to administer their own vehicles, users, and drivers for certain nodes/branches and even manage the lower levels of the hierarchy structure itself.
- **Custom Reports** – Design reports that include/exclude/intersect multiple trees without having to manually create groups for every combination of interest.
- **Report Distribution and Alert Escalation** – Apply attributes to hierarchies to manage alerts, timezones, and scheduled report recipients.
- **Quick Queries** – More intuitively filter data on reports, maps, and dashlets by node/branch. (See below.)



**Note.** In order to use Hierarchy, your account must have the Manage Hierarchy item enabled in the **Menu Access List** (Account category). Additionally, different members in your organization can have different permissions to view and/or edit different branches within hierarchies. See **Hierarchy Access** to learn more.

Manage Hierarchies

Users

Drivers

Vehicles

Hierarchy

Routes

Hierarchies

Select the hierarchy you wish to edit

Division

Refresh

Delete

Create a New Hierarchy Tree

Item Types

Mark which type(s) of items to show in the Branches

Drivers

Landmarks

Users

Vehicles

Show all

Additional Hierarchy Options

Configure custom hierarchy report groups.

Manage Custom Metrics

Describe with attributes.

Branches

Create and edit logical groups in the hierarchy.

Search

Clear

Division

(3)

(5)

East

Tempe

North

Casa Grande

Scottsdale

South

Chandler

West

(6)

Glendale

Tuscon

Assigned Items

Objects associated with the selected branch

Search

Clear

drivers

landmarks

users

vehicles

< Assign

Remove >

Unassigned Items

Objects that are not associated with any branch

Search

Clear

drivers

landmarks

users

vehicles

Filters

Narrow the list of unassigned

Vehicle Group:

Show all

Landmark Group:

Show all

Polygons: 0

Clear

Edit

Driver Group:

Show all

Once one or more hierarchy trees are in place, users with permissions to see the branches can use them on reports, alerts, and more:

ping

Reports

Custom

Account

Activity

Activity Detail

Begin/End of Day

Drive Time Summary

Fleet Utilization

Fleet Hierarchy Rollup

Idle Time Summary

Idle Time Detail

Odd Hours

Diagnostic

Fuel Usage Detail

Fuel Usage Summary

Fleet Utilization Report

Report with utilization details.

Group/Vehicle

Division

Southwest

Division

North

Casa Grande

Scottsdale

South

Chandler

West

Closest To

Select Group: Division

Search Proximity: 25 Miles

Attributes: Division

Closest To: North

Address: -Casa Grande

Address: -Scottsdale

Address: -South

Address: -Chandler

Address: -West

Get Closest

Create new Idle Time Alert

Vehicle

Division

Alert Subject

IDLE ALERT

Addresses

Alert email address

Notify Driver

15 min note:

In-Cab Notify

None

Buzzer

Light

Output1

Idle Limit

45 min.base Division

30 min.1st e.g.Tempe

25 min.2nd e.g.Chandler

15 min.3rd e.g.West

Alert will be sent once after this limit and not repeated

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