

What are the benefits of the Driveri Webhook Integration?

Link: <https://help.responsiblefleet.com/deep-dive/what-are-the-benefits-of-the-driveri-webhook-integration/> Last Updated: June 8th, 2020

This article helps to detail the benefits and features that are offered through Driveri webhook integration while also detailing any steps required by the user to ensure the webhook performs successfully.

What are the benefits to having this integration added to my account?



When Driveri integration is enabled it allows the user to assign drivers within the GPS Insight portal and have those driver assignments automatically updated in the Driveri portal. This means if you use Driver ID for driver assignment, or choose manual driver assignment, you no longer have to worry about duplicating the work and updating those same driver assignments within the Driveri video portal. This ultimately allows for a seamless and integrated process wherein all driver activity aligns within alerts, reports, and video events.


Is there anything I need to do to ensure this integration is successful?


Yes. In order for the automated driver assignment to work properly, all created drivers within the Portal are required to have a unique Reference ID (RefID) value defined.









How do I define a Reference ID for my driver?

Adding a Reference ID for a driver can be done manually within the Portal or through mass import, either of which can be done by navigating to the Manage Drivers page. From that page, a user can define the RefID directly or click on the **Edit** icon and enter it directly on the Edit Driver Details page.

 Driver List 

Phone, email and alert preferences will override alert settings for vehicles where a driver is assigned. Click on values in the table to edit.  filter

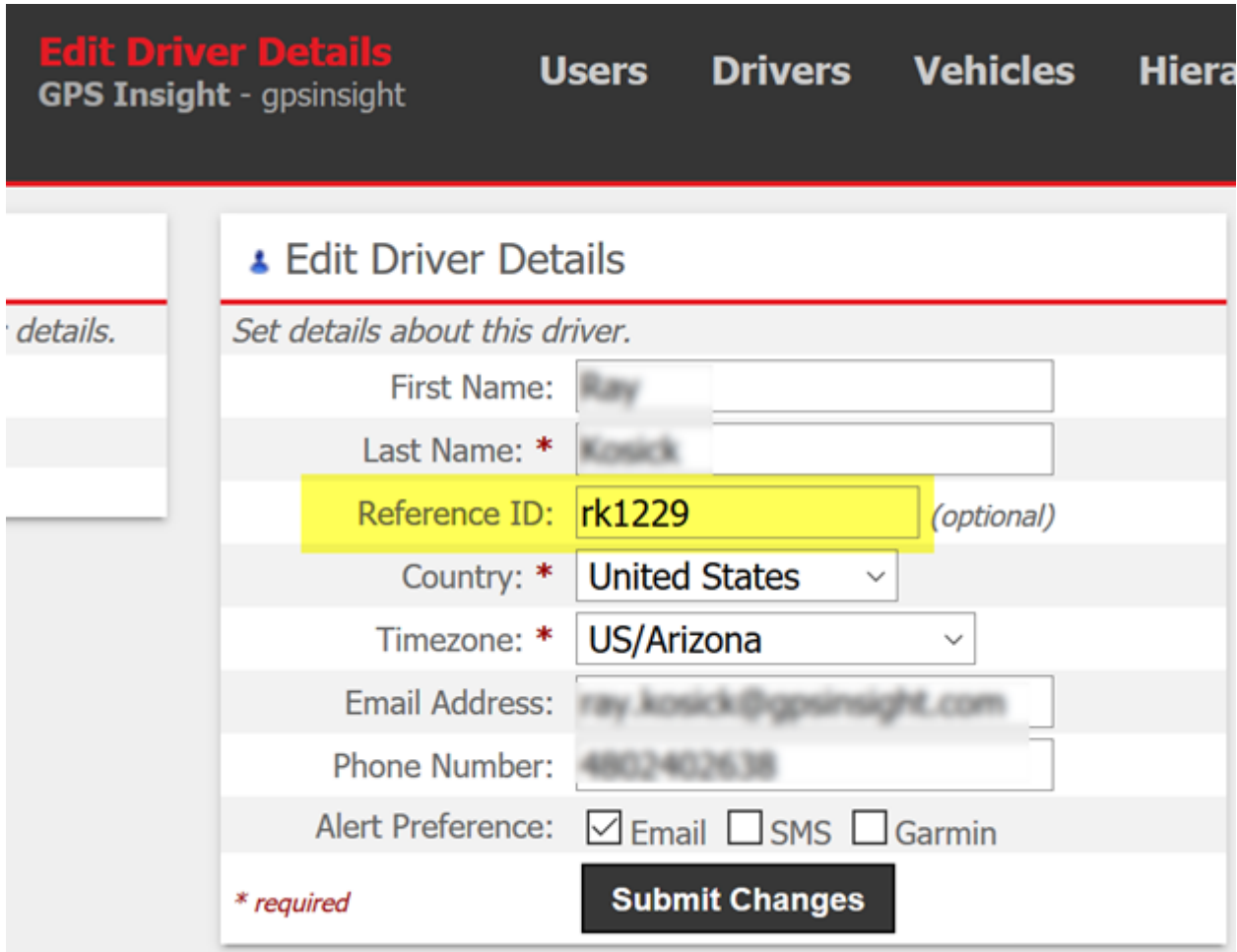
Show Deleted: ☐ Blocked Phone Numbers: ☐ Driver Group: ALL GROUPS Search: kosick * for wildcard 

First	Last	RefId	Time	Phone	Email Address	Preference	As.	Vehicle
Ray	Kosick	rk1229	US/Arizona	480-240-2638	ray.kosick@gpsinsight.com	Email SMS Garmin	6	not set    
Raymond	Kosick	1229	US/Arizona	480-319-0133	ray.kosick@hotmail.com	Email SMS Garmin	1	not set    

Create New: [Driver](#) Download: [Excel](#), [CSV](#)

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Edit Driver Details
GPS Insight - gpsinsight

Users Drivers Vehicles Hiera

Edit Driver Details

Set details about this driver.

First Name: Ray

Last Name: * Kosick

Reference ID: rk1229 (optional)

Country: * United States

Timezone: * US/Arizona

Email Address: ray.kosick@gpsinsight.com

Phone Number: 4802402638

Alert Preference: ☒ Email ☐ SMS ☐ Garmin

* required

Submit Changes

Additional details for adding and editing Drivers can be found here: [Adding a Driver](#).

What happens if my driver doesn't have a unique Reference ID defined?

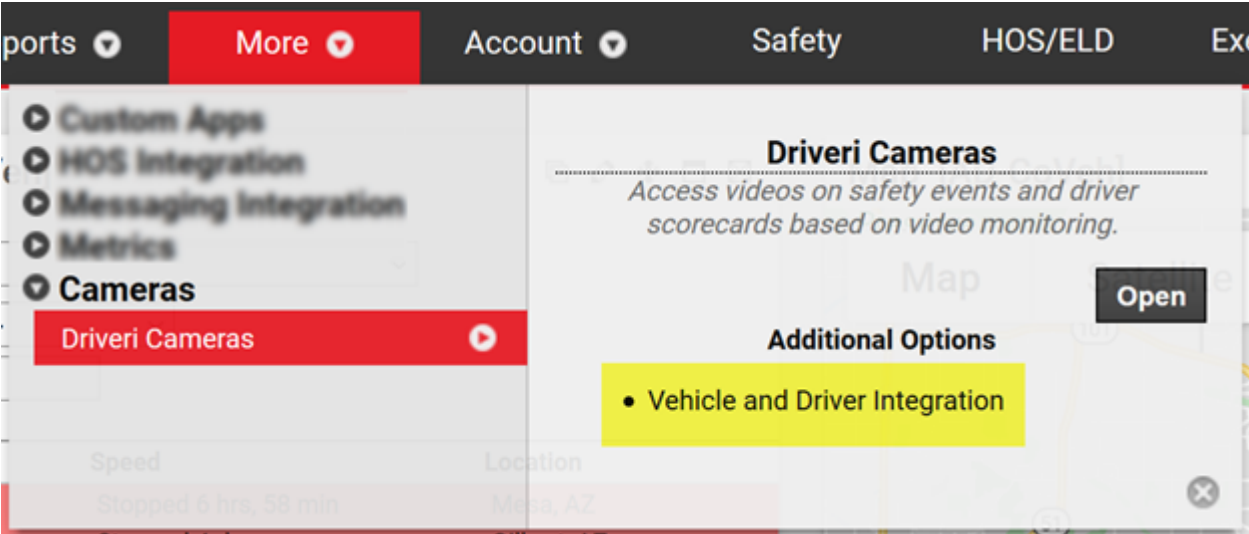
If a driver fails to have a unique RefID defined then the system will be unable to link the Driver in the GPS Tracking Portal to the Driveri Portal Driver. The result of this will mean that there will be Unidentified Drive Time events within the Driveri Portal that will ultimately need to be addressed with a user manually assigning the appropriate driver to the appropriate events.

Is there a way I can check to see if any drivers aren't defined?

Yes, a user can look to see if a Driver isn't linked properly due to the RefID is by navigating to the Vehicle and Driver Integration page (**More** -> **Cameras**) in the GPS Tracking Portal. From there the user can quickly identify any issues by referencing the Drivers window.

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Driveri Integration GPS Insight - gpsinsight				
Vehicles				
Vehicles match on VIN.				
Driveri Vehicle	VIN	Portal Vehicle	VIN	Has Camera
8036-00		8036-00		<input checked="" type="checkbox"/>
8070-1		8070-1		<input checked="" type="checkbox"/>
8117-01		8117-01		<input checked="" type="checkbox"/>
Jim-FFHE				<input type="checkbox"/>
Shawn-Ram		8117-02		<input type="checkbox"/>
Download: CSV				
Drivers				
Drivers match Driver ID to RefId.				
Driveri Driver	Driver ID	Portal Driver	RefId	
Ricky Bradley	8117	Ricky Bradley	8117	
Jeff Kunzelman	jk1005	Jeff Kunzelman	jk1005	
Aimee LeSueur	testdriver33	Aimee LeSueur	testdriver33	
Drew LeSueur	dl1112	Drew LeSueur	dl1112	
Henry LeSueur	dl1112b	Henry LeSueur	dl1112b	
Jerome LeSueur	dl1112a	Jerome LeSueur	dl1112a	
Shawn Nordmann	722			
JIM RAY	8975	James Ray	8975	
Adam Varner	602	Adam Varner	602	
Download: CSV				

How long does it take for the system to recognize a RefID and have it sync between portals?

The system should generally update every 1 hour, however, it's recommended that the user allows for 12-24 hours to ensure full synchronization.