How can I see unregistered devices?

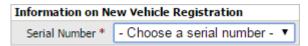


Link: https://help.responsiblefleet.com/deep-dive/how-can-i-see-unregistered-devices/ Last Updated: February 3rd, 2016

QUESTION:

I can't see all of my vehicles in the portal yet. How do I know which devices haven't yet been installed and/or registered?

An unregistered device is in your inventory but not yet associated with a vehicle (and therefore not yet incurring a monitoring fee). When you add a new vehicle, the Serial Number drop-down displays all unregistered devices:



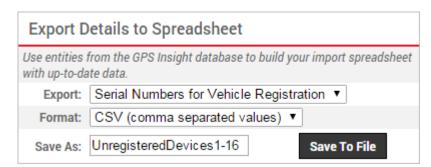
If you want to view more details about these unregistered devices (such as device type and date inventoried), you can export this list to CSV.

To export unregistered devices:

1. From the **Account** menu, click **Manage Vehicles**, and then click **Update/Export items using a spreadsheet**.

Additional Options • Update/Export items using a spread sheet • Manage different icons for vehicle upping • Update contact info for vehicle alerts • Update fuel and emissions info • Update fuel card vehicles and sites. • Manage visibility of diagnostic data • Manage Custom Metrics • Describe with attributes

1. From the Export Details to Spreadsheeet section, choose your preferences, and click **Save To File**.



Tip! The download location may vary depending on the browser you are using. Typically it is saved in C:\Users\yourname\Downloads.

1. Open the downloaded spreadsheet to view details.

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	Α	В	С
1	Serial Number	Device Type	Inventoried
2	1243017XXX	AT-3000V1	Jan 5 2015 3:37PM
3	4641360XXX	GPSI-3900EVB	Nov 3 2015 12:00AM